



The Community Conscious Promise

The Community Conscious Promise is something we're proudly committed to at Connect My Community Consultancy. It also reflects the commitments of our valued clients, who have signed up to be part of this kind and supportive way of doing business.

It includes the following:

- We genuinely care about our clients, and we go above and beyond to help meet their needs, goals and aspirations.
- We are locally owned and run by people who have a love for our community and its success and safety.
- We are family-orientated businesses who welcome children, carers, relatives and friends to stand together in what we can do for each other.
- We are 100% inclusive and non-judgmental and value the contributions of all our members and staff wholeheartedly.
- We have sustainable practices in place, because we are conscious about our local and global environment.
- We encourage joy, generosity and mindfulness in our staff and members, and believe laughter is medicine.
- We have a culture of 'community' in its truest sense. Positive, encouraging, active and growing with every interaction.
- We care for each other, and do our best to represent our industry with accountability and transparency.
- We pride ourselves on providing consistent and reliable support, but also understand life's challenges and want to journey with you through them too.
- We are aware of issues in our society locally, nationally and globally, and do what we can as businesses/providers to make a difference. No matter how big or small, we always act responsibly.
- We choose to never grow so big that we don't know you by name., You will never be a number to us, and you will never be treated like that.
- You will know us by name. We promise to recognise you around the place, say 'Hi', and ask how you are really going. We want to know your story, and get to know you for who you are as a person.
- We will also respect your boundaries and only work with what you are comfortable with.
- We promise never to pressure you into anything you don't want to do, because we genuinely care about your experience more than anything else.
- We are committed and open-hearted towards learning, changing for better and professionally developing ourselves to be our best for you.
- We recognise that we are human, and will never get everything perfect all the time, but by golly, we will always try our best for you.